



# ITA TRAINING PROVIDER CONSUMER REPORT CARD

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January - July 2011

**Workforce Alliance**  
**CONSUMER REPORT CARD**  
**Individual Training Account (ITA) Providers and Courses**  
Period reported: January thru July 2011

<b>Providers/Courses</b>	<b>Referrals</b>	<b>In Class</b>	<b>Graduates</b>	<b>Dropped</b>	<b>Training Related Employment</b>
<b>Academy of South Florida</b>	<b>3</b>	<b>1</b>	<b>1</b>	<b>1</b>	<b>3</b>
IT Professional	1	0	1	0	1
The Network Expert	2	1	0	1	2
<b>APNHO</b>	<b>16</b>	<b>5</b>	<b>11</b>	<b>0</b>	<b>10</b>
Practical Nursing	12	2	10	0	9
Rehab Restorative Asst	4	3	1	0	1
<b>Capscare Academy For Healthcare Education</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>0</b>
C.N.A	3	2	1	0	0
<b>CDL School</b>	<b>5</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>5</b>
Professional Tractor Trailer Driver	5	0	5	0	5
<b>Comptec Computer Career Center</b>	<b>11</b>	<b>10</b>	<b>1</b>	<b>0</b>	<b>7</b>
A+ Computer Technician	1	0	1	0	1
AMCSS	1	1	0	0	0
Network Administration	9	9	0	0	6
<b>Dental Assisting Career Centers</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>
Dental Assisting	1	0	1	0	0
<b>Digital Media Arts College</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>
Graphic Design Basics	1	0	1	0	0
<b>Family Care Training Center</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>
Nursing Aide	1	0	1	0	1
<b>Florida Atlantic University</b>	<b>17</b>	<b>3</b>	<b>13</b>	<b>1</b>	<b>4</b>
Cert. Financial Planner	3	0	3	0	0
Cert. Human Resource Mngt	2	0	2	0	0
Cert. Medical Business Mngt	2	0	2	0	0
Executive Cert in Project Mngt	1	0	1	0	0
Paralegal	5	3	1	1	2
Six Sigma Black Belt	1	0	1	0	0
Six Sigma Green Belt	1	0	1	0	0
Six Sigma Green Belt (Online)	2	0	2	0	2
<b>Health Career Institute</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>
Paramedic	2	0	2	0	0
<b>Institute of Allied Medical Professions</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>
Diagnostic Medical Sonography	3	3	0	0	0
<b>Livelt Academy</b>	<b>4</b>	<b>1</b>	<b>3</b>	<b>0</b>	<b>3</b>
MOUS	2	1	1	0	1
System Engineer	1	0	1	0	1
Web Design Technology	1	0	1	0	1
<b>MedVance Institute</b>	<b>7</b>	<b>7</b>	<b>0</b>	<b>0</b>	<b>0</b>
Medical Assistant	4	4	0	0	0
Medical Billing & Coding Specialist	2	2	0	0	0
Medical Laboratory Technology	1	1	0	0	0
<b>New Horizons Computer Learning Center of South Florida</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>

Providers/Courses	Referrals	In Class	Graduates	Dropped	Training Related Employment
MCITP SA	3	3	0	0	0
<b>Palm Beach Film School</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>
Filmmaking	1	0	1	0	0
<b>Palm Beach Medical Career Institute</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>
Medical Billing and Coding	1	1	0	0	0
Surgical Assistant	2	2	0	0	0
<b>Palm Beach State College</b>	<b>98</b>	<b>78</b>	<b>20</b>	<b>0</b>	<b>7</b>
Accounting Technology AS	5	5	0	0	0
Basic Law Enforcement	1	1	0	0	0
Bio-Technology	3	3	0	0	0
Child Care Certification	4	1	3	0	3
Computer Programming A.S.	3	2	1	0	0
Crime Scene Technician A.S	1	0	1	0	0
Dental Hygiene A.S.	1	0	1	0	0
Electrical Power A.S.	5	5	0	0	0
Fire Fighter Certificate	1	1	0	0	0
Graphics Design A.S.	1	1	0	0	0
Horticulture Specialist	1	1	0	0	0
Hospitality & Tourism Management	1	1	0	0	0
Human Services A.S.	2	2	0	0	0
HVAC	1	1	0	0	0
LPN	10	5	5	0	1
Machining Technician	2	0	2	0	0
Medical Transcription Cert	1	1	0	0	0
Medical Assistant	1	1	0	0	0
Medical Coder/Biller	4	4	0	0	0
Paralegal A.S.	3	3	0	0	0
Radiography A.S	1	1	0	0	0
Registered Nursing A.S.	43	36	7	0	3
Respiratory Care AS	1	1	0	0	0
Surgical Technology	2	2	0	0	0
<b>Palm Beach Vocational Institute</b>	<b>6</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>0</b>
EKG Technician	1	1	0	0	0
Patient Care Technician	1	1	0	0	0
Phlebotomy Technician	2	0	2	0	0
Practical Nursing	2	2	0	0	0
<b>PC Professor</b>	<b>57</b>	<b>20</b>	<b>37</b>	<b>0</b>	<b>31</b>
Administrative Assistant	1	0	1	0	1
CCNA	1	0	1	0	1
Cert Internet Webmaster	2	2	0	0	1
Cert Web Developer	8	1	7	0	6
Computer Maintenance	15	9	6	0	9
Computer Repair	4	3	1	0	1
Executive Secretary	3	0	3	0	2
MCDBA	3	1	2	0	1
MCSD	4	2	2	0	1
MCSE	12	2	10	0	7
Package of 9 8 hour classes	4	0	4	0	1
<b>South University</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>

Providers/Courses	Referrals	In Class	Graduates	Dropped	Training Related Employment
Physical Therapy Assisting A.S.	1	1	0	0	0
<b>Sullivan and Cogliano Training Centers</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>
Web Development	1	0	1	0	1
<b>T T Academy of Health Services</b>	<b>4</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>3</b>
Nursing Assistant	4	0	4	0	3
<b>Grand Total</b>	<b>248</b>	<b>141</b>	<b>105</b>	<b>2</b>	<b>75</b>

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## LEVELS OF ACHIEVEMENT FOR TRAINING PROVIDERS

In order for a training program to be considered for Workforce Alliance renewal, the program must achieve completion and training-related placement performance at various levels of achievement in two categories.

The first level of achievement measures the total number of participants who complete training. The second level of achievement measures the total number of participants who complete the course and obtain a training related job placement. To be considered for contract renewal a course must meet or exceed the standards for both completion and training related job placement and remain on the Targeted Occupations List.

### A. 1<sup>ST</sup> LEVEL OF ACHIEVEMENT: TRAINING COMPLETION

Of 74 courses which have had referrals during calendar year 2011 (January 1<sup>ST</sup>, 2011 to June 30<sup>th</sup>, 2011), 43 met the first performance measure for contract renewal, (i.e., the total number of participants who completed training), see list below:

Trainer	Courses
<b>Academy of South Florida</b>	IT Professional
	The Network Expert
<b>APNHO</b>	Practical Nursing
	Rehab Restorative Asst
<b>Capscare Academy For Healthcare Education</b>	C.N.A
<b>CDL School</b>	Professional Tractor Trailer Driver
<b>Comptec Computer Career Center</b>	A+ Computer Technician
<b>Dental Assisting Career Centers</b>	Dental Assisting
<b>Digital Media Arts College</b>	Graphic Design Basics
<b>Family Care Training Center</b>	Nursing Aide
<b>Florida Atlantic University</b>	Cert. Financial Planner
	Cert. Human Resource Mngt
	Cert. Medical Business Mngt
	Executive Cert in Project Mngt
	Paralegal
	Six Sigma Black Belt
<b>Health Career Institute</b>	Six Sigma Green Belt
	Six Sigma Green Belt (Online)
<b>Health Career Institute</b>	Paramedic
<b>Livelt Academy</b>	MOUS
	System Engineer
	Web Design Technology
<b>Palm Beach Film School</b>	Filmmaking
<b>Palm Beach State College</b>	Child Care Certification
	Computer Programming A.S.
	Crime Scene Technician A.S.
	Dental Hygiene A.S.
	LPN
	Machining Technician
	Registered Nursing A.S.
<b>Palm Beach Vocational Institute</b>	Phlebotomy Technician

<b>PC Professor</b>	Administrative Assistant
	CCNA
	Cert Web Developer
	Computer Maintenance
	Computer Repair
	Executive Secretary
	MCDBA
	MCSD
	MCSE
Package of 9 8 hour classes	
<b>Sullivan and Cogliano Training Centers</b>	Web Development
<b>T T Academy of Health Services</b>	Nursing Assistant

The remaining 31 courses had no completers with which to evaluate for the first level of achievement during this period.

### B. 2<sup>ND</sup> LEVEL OF ACHIEVEMENT: PARTICIPANT OBTAINS TRAINING RELATED PLACEMENT

The requirement for Training Related Placement is made up of those students who graduated during calendar year 2011 and obtained training related placement. 33 of the 43 courses (above) that met the first performance measure or level of achievement also met the second performance measure for contract renewal (“total number of participants who completed a course and obtained a training related job placement”), see list below:

<b>Trainer</b>	<b>Courses</b>
<b>Academy of South Florida</b>	IT Professional
<b>APNHO</b>	Practical Nursing
	Rehab Restorative Asst
<b>Capscare Academy For Healthcare Education</b>	C.N.A
<b>CDL School</b>	Professional Tractor Trailer Driver
<b>Comptec Computer Career Center</b>	A+ Computer Technician
<b>Dental Assisting Career Centers</b>	Dental Assisting
<b>Digital Media Arts College</b>	Graphic Design Basics
<b>Family Care Training Center</b>	Nursing Aide
<b>Florida Atlantic University</b>	Executive Cert in Project Mngt
	Paralegal
	Six Sigma Black Belt
	Six Sigma Green Belt
	Six Sigma Green Belt (Online)
<b>Livelt Academy</b>	MOUS
	System Engineer
	Web Design Technology
<b>Palm Beach Film School</b>	Filmmaking
<b>Palm Beach State College</b>	Child Care Certification
	Computer Programming A.S.
	Crime Scene Technician A.S
	Dental Hygiene A.S.
<b>PC Professor</b>	Administrative Assistant

	CCNA
	Cert Web Developer
	Computer Maintenance
	Computer Repair
	Executive Secretary
	MCDBA
	MCSD
	MCSE
<b>Sullivan and Cogliano Training Centers</b>	Web Development
<b>T T Academy of Health Services</b>	Nursing Assistant

Nine (9) courses with 2011 graduates in the review period have yet to meet the second performance measure for contract renewal “total number of participants who complete a course and obtain a training related job placement” as follows:

Trainer	Courses	Complete	Required Training Related Placement Rate	Actual Training Related Placement Rate
<b>Florida Atlantic University</b>	Cert. Financial Planner	3	2/67%	0/0%
	Cert. Human Resource Mngt	2	1/50%	0/0%
	Cert. Medical Business Mngt	2	1/50%	0/0%
<b>Health Career Institute</b>	Paramedic	2	1/50%	0/0%
<b>Palm Beach State College</b>	LPN	5	3/60%	1/20%
	Machining Technician	2	1/50%	0/0%
	Registered Nursing A.S.	7	4/57%	3/43%
<b>Palm Beach Vocational Institute</b>	Phlebotomy Technician	2	1/50%	0/0%
<b>PC Professor</b>	Package of 9 8 hour classes	4	2/50%	1/25%

The remaining course does not have enough information to be tested for performance.