



ITA TRAINING PROVIDER CONSUMER REPORT CARD

January 2009 through December 2009

*Prepared by Eric Fuller
Revised on 04/13/2010 by Ernesto Passarini*

Workforce Alliance
CONSUMER REPORT CARD
Individual Training Account (ITA) Providers and Courses
 Period reported: January 2009 through December 2009

Providers/Courses	Referrals	In Class	Graduates	Dropped	Training Related Employment
Academy of So. FL	3	3	0	0	0
Information Technology Professional	2	2	0	0	0
Microsoft MCTS/MCITP Prep	1	1	0	0	0
All Smiles Dental Asst.	0	0	0	0	0
Dental Assisting Training	0	0	0	0	0
APNHO	27	9	17	1	10
LPN	11	7	3	1	2
Phys Therapy Asst/Rest Rehab	2	0	2	0	2
Capscare	0	0	0	0	0
Nursing Assistant	0	0	0	0	0
CDL School	1	1	0	0	0
CDL Class A Truck Driver	1	1	0	0	0
CompTec CCC	68	12	54	2	41
A+ Certification	13	2	11	0	11
CCNA	1	0	1	0	1
MCDBA	5	2	3	0	1
MCSD	0	0	0	0	0
MCSE	28	6	22	0	22
MOUS	21	2	17	2	6
Digital Media Arts College	4	4	0	0	0
Graphics Designer	4	4	0	0	0
Everest University	1	1	0	0	0
Hospitality Management B.S.	1	1	0	0	0
Excelsior	1	1	0	0	0
Certified Nurse Assistant	1	1	0	0	0
FAU	24	4	20	0	10
Cert in Human Resource Mgnt	4	0	4	0	3
Cert Medical Business Manager	3	0	3	0	0
Certified Internal Auditor	2	0	2	0	1
CFP	2	2	0	0	0
CPSM	1	0	1	0	0
Executive Cert in Project Mgnt	6	0	6	0	3
Meeting and Events Management	1	0	1	0	0
PMP Prep	1	0	1	0	1
Six Sigma Green - Black Belt On Campus	4	2	2	0	2
Health Career Institute, Inc.	6	3	1	2	0
Emergency Medical Technician	1	0	1	0	0
Paramedic	5	3	0	2	0
Institute of Allied Medical Professions	1	1	0	0	0
Diagnostic Medical Sonography	1	1	0	0	0
Int' Inst of Health Care Professionals	1	1	0	0	0
Surgical Technician	1	1	0	0	0

Providers/Courses	Referrals	In Class	Graduates	Dropped	Training Related Employment
Keiser Career College	1	1	0	0	0
Practical Nursing (Cert./Diploma)	1	1	0	0	0
KeyPower	2	0	2	0	0
Industrial Standard Tractor Trailer 200 hour Certified Program	2	0	2	0	0
Livelt Academy	29	4	25	0	22
MCSE (MS Cert Sys Engineer)	11	3	8	0	5
MOUS	18	1	17	0	17
MEDVANCE	10	6	4	0	0
Licensed Practical Nurse	2	2	0	0	0
Medical Assistant	3	1	2	0	0
Medical Billing & Coding Specialist	4	2	2	0	0
Medical Office Administrator	1	1	0	0	0
Metro Trucking	21	8	10	3	4
CDL Class A Truck Driver	21	8	10	3	4
New Horizons	23	0	22	1	22
Cisco Certified Network Administrator (CCNA) Network + Certification	20	0	19	1	19
3	0	3	0	3	
PBCC	191	112	67	12	46
Accounting AS	5	5	0	0	0
Administrative Assistant	1	0	1	0	0
Auto Service Tech Cert	3	0	3	0	3
Basic Law Enforcement	4	1	3	0	3
Bio- Tech A.S.	0	0	0	0	0
Child Care Worker	6	4	1	1	0
Computer Tech	3	3	0	0	0
Crime Scene Technician	1	1	0	0	0
Dental Hygiene (AS)	14	10	4	0	3
Diesel Technology Cert	3	0	3	0	3
E Child ED	1	0	1	0	0
Electricity/Electrical Apprenticeship	3	3	0	0	0
EMT/Paramedic	1	1	0	0	0
Graphics Designer	2	1	1	0	0
Horticulture Cert Specialist	1	1	0	0	0
Hospitality A.S.	0	0	0	0	0
Human Services (AS)	1	0	1	0	0
HVAC	2	1	1	0	1
Industrial Management, Operations	1	0	1	0	0
LPN	40	20	18	2	12
Machinist Tech Cert	2	2	0	0	0
Medical Assistant	1	1	0	0	0
Medical Code/Biller	2	1	0	1	0
Paralegal	6	5	0	1	0
Prop & Casualty Agent	2	0	1	1	0
Radiography AS-Technologist	3	1	2	0	0
RN	75	43	26	6	21
Surgical Tech	8	8	0	0	0
Welder Tech Cert	0	0	0	0	0
PC Professor	279	18	260	1	233

Providers/Courses	Referrals	In Class	Graduates	Dropped	Training Related Employment
Admin Assistant	11	0	10	1	8
Administrative Assistant	4	0	4	0	4
CADD (Drafter)	6	0	6	0	3
CCNA	59	0	59	0	55
CIW	53	1	52	0	49
CMT	10	4	6	0	3
Comp Repair (A+, Network+)	8	0	8	0	8
Computer Repair (A+/MCP)	10	0	10	0	9
Executive Secretary	30	4	26	0	21
MCDBA	2	1	1	0	2
MCSA	50	0	50	0	49
MCSD	12	4	8	0	4
MCSE	22	4	18	0	16
Network +	2	0	2	0	2
Private Invest Trng Inst	1	1	0	0	0
Private Investigator	1	1	0	0	0
RV Training Center	1	0	1	0	1
R.V. Technician	1	0	1	0	1
South University	0	0	0	0	0
Nursing	0	0	0	0	0
Physical Therapy Assisting	0	0	0	0	0
Sullivan & Cogliano	2	2	0	0	0
MOUS (MS Office User Spec)	1	1	0	0	0
Office Professional	1	1	0	0	0
Techni-Pro Institute	1	1	0	0	0
Medical Billing & Coding	1	1	0	0	0
Grand Total	705	198	484	23	368

(#) Indicates the total number of referrals. Level 1 Achievement is based on number of referrals set to graduate in the reporting calendar year; which is indicated by the number outside ().

Training related placements are evaluated from the beginning of the calendar year to the end of the succeeding year's first calendar quarter (January 1, 2009 to March 31, 2010).

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LEVELS OF ACHIEVEMENT FOR TRAINING PROVIDERS

In order for a training program to be considered for Workforce Alliance renewal, the program must achieve completion and training-related placement performance at various levels of achievement in two categories.

The first level of achievement measures the total number of participants who complete training. The second level of achievement measures the total number of participants who complete the course and obtain a training related job placement. To be considered for contract renewal a course must meet or exceed the standards for both completion and training related job placement and remain on the Targeted Occupations List.

B. 1ST LEVEL OF ACHIEVEMENT: TRAINING COMPLETION

Of 90 courses which have had referrals during calendar year 2009 (January 1ST, 2009 to December 31ST, 2009), 56 met the first performance measure for contract renewal, (i.e., the total number of participants who completed training) as follows:

Trainer	Course
APNHO	LPN
	Phys Therapy Asst/Rest Rehab
CompTec CCC	A+ Certification
	CCNA
	MCDBA
	MCSE
	MOUS
FAU	Cert in Human Resource Mgnt
	Cert Medical Business Manager
	Certified Internal Auditor
	CPSM
	Executive Cert in Project Mgnt
	Meeting and Events Management
	PMP Prep
	Six Sigma Green - Black Belt On Campus
Health Career Institute, Inc.	Emergency Medical Technician
KeyPower	Industrial Standard Tractor Trailer 200 hour Certified Program
Livelt Academy	MCSE (MS Cert Sys Engineer)
	MOUS
MEDVANCE	Medical Assistant
	Medical Billing & Coding Specialist
Metro Trucking	CDL Class A Truck Driver
New Horizons	Cisco Certified Network Administrator (CCNA)
	Network + Certification
PBCC	Administrative Assistant
	Auto Service Tech Cert
	Basic Law Enforcement
	Child Care Worker
	Dental Hygiene (AS)
	Diesel Technology Cert
	E Child ED

	Graphics Designer
	Human Services (AS)
	HVAC
	Industrial Management, Operations
	LPN
	Medical Code/Biller
	Paralegal
	Prop & Casualty Agent
	Radiography AS-Technologist
	RN
PC Professor	Admin Assistant
	Administrative Assistant
	CADD (Drafter)
	CCNA
	CIW
	CMT
	Comp Repair (A+, Network+)
	Computer Repair (A+/MCP)
	Executive Secretary
	MCDBA
	MCSA
	MCSD
	MCSE
	Network +
RV Training Center	R.V. Technician

The remaining 34 courses had no completers to evaluate for the first level of achievement during this period.

B. 2ND LEVEL OF ACHIEVEMENT: PARTICIPANT OBTAINS TRAINING RELATED PLACEMENT

The requirement for Training Related Placement is made up of those students who graduated during calendar year 2009 and obtained training related placement during the calendar year 2009 or within the first 90 days of the calendar year 2010. 43 of the 56 courses (above) that met the first performance measure or level of achievement also met the second performance measure for contract renewal (“total number of participants who completed a course and obtained a training related job placement”) as follows:

Trainer	Course
APNHO	LPN
	Phys Therapy Asst/Rest Rehab
CompTec CCC	A+ Certification
	CCNA
	MCSE
FAU	Cert in Human Resource Mgnt
	Certified Internal Auditor
	CPSM
	Meeting and Events Management
	PMP Prep

	Six Sigma Green - Black Belt On Campus
Health Career Institute, Inc.	Emergency Medical Technician
Livelt Academy	MCSE (MS Cert Sys Engineer) MOUS
New Horizons	Cisco Certified Network Administrator (CCNA) Network + Certification
PBCC	Administrative Assistant Auto Service Tech Cert Basic Law Enforcement Child Care Worker Dental Hygiene (AS) Diesel Technology Cert E Child ED Graphics Designer Human Services (AS) HVAC Industrial Management, Operations LPN Prop & Casualty Agent RN
PC Professor	Admin Assistant Administrative Assistant CCNA CIW CMT Comp Repair (A+, Network+) Computer Repair (A+/MCP) Executive Secretary MCDBA MCSA MCSE Network +
RV Training Center	R.V. Technician

Eleven (11) courses with 2009 graduates in the review period failed to meet the second performance measure for contract renewal “total number of participants who complete a course and obtain a training related job placement” as follows:

Trainer	Course	Number of Graduates	Required Training Related Placement Rate	Training Related Placement Rate
CompTec CCC	MCDBA	3	2/67%	1/33%
	MOUS	17	14/82%	6/35%
FAU	Cert Medical Business Manager	3	2/67%	0/0%
	Executive Cert in Project Mgnt	6	4/67%	3/50%
KeyPower	Industrial Standard Tractor Trailer 200 hour Certified Program	2	1/50%	0/0%
MEDVANCE	Medical Assistant	2	1/50%	0/0%
	Medical Billing & Coding Specialist	2	1/50%	0/0%

Metro Trucking	CDL Class A Truck Driver	10	7/50%	4/40%
PBCC	Radiography AS-Technologist	2	1/50%	0/0%
PC Professor	CADD (Drafter)	6	4/67%	3/50%
	MCSD	8	5/63%	4/50%

The remaining two (2) courses had an insufficient number of training completers or no training related placements to evaluate for the second level of achievement during this period.

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