



# ITA TRAINING PROVIDER CONSUMER REPORT CARD

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January - December 2011

**Workforce Alliance**  
**CONSUMER REPORT CARD**  
**Individual Training Account (ITA) Providers and Courses**  
Period reported: January thru December 2011

Provider/Courses	Referrals	In Process	Complete	Dropped	Training Related Placement
<b>Academy of South Florida</b>	<b>4</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>3</b>
Information Technology Professional	1	0	1	0	1
The Network Engineers	1	1	0	0	0
The Network Expert	2	0	0	2	2
<b>APNHO</b>	<b>23</b>	<b>10</b>	<b>13</b>	<b>0</b>	<b>12</b>
PN to RN	6	6	0	0	0
Practical Nursing Critical Thinking & IV	12	1	11	0	10
Rehab Restorative Assistant	5	3	2	0	2
<b>Cambridge Institute of Allied Health Technology</b>	<b>4</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>
Diagnostic Medical Sonography	4	2	0	0	0
<b>Capscare Academy For Healthcare Education</b>	<b>3</b>	<b>2</b>	<b>1</b>	<b>0</b>	<b>0</b>
Certified Nurse Assistant (Limited to WTP referrals only )	3	2	1	0	0
<b>CDL School</b>	<b>7</b>	<b>0</b>	<b>7</b>	<b>0</b>	<b>5</b>
Professional Tractor Trailer Driver Program	7	0	7	0	5
<b>Comptec Computer Career Center</b>	<b>15</b>	<b>6</b>	<b>9</b>	<b>0</b>	<b>9</b>
A+ Computer Technician	1	0	1	0	1
Applying Microsoft Curriculum Skill Sets	1	1	0	0	0
Microsoft Office Specialist (MOUS)	1	1	0	0	0
Network Administration (A+/MCSE)	12	4	8	0	8
<b>Dental Assisting Career Centers</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>
Dental Assisting	1	0	0	1	0
<b>Digital Media Arts College</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>
Graphic Design Basics - College Credit Certificate (CCC)	1	0	1	0	0
<b>Family Care Training Center</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>
Nursing Aide (Limited to WTP referrals only)	1	0	1	0	1
<b>Florida Atlantic University</b>	<b>24</b>	<b>0</b>	<b>21</b>	<b>1</b>	<b>8</b>
Certificate in Human Resource Management	2	0	2	0	1
Certificate in Human Resource Management/ Advanced Human Resource Management	2	0	2	0	1
Certificate in Medical Business Manager Modules I, II ,III ,IV	3	0	3	0	0
Certified Financial Planner (CFP)	3	0	2	0	0
Executive Certificate in Project Management	1	0	1	0	0
Introduction to Project Management Online	1	0	1	0	0
Leadership Bootcamp	1	0	1	0	0

Provider/Courses	Referrals	In Process	Complete	Dropped	Training Related Placement
Paralegal/Legal Assistant Certificate Program	5	0	3	1	2
Six Sigma Black Belt	2	0	2	0	1
Six Sigma Black Belt Online	1	0	1	0	1
Six Sigma Green Belt – On Campus	1	0	1	0	0
Six Sigma Green Belt – Online	2	0	2	0	2
<b>Health Career Institute</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>0</b>
Paramedic	3	1	2	0	0
<b>Institute of Allied Medical Professions</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>
Diagnostic Medical Sonography	3	3	0	0	0
<b>Lincoln College of Technology</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>
Culinary Arts	1	1	0	0	0
<b>Livelt Academy</b>	<b>7</b>	<b>3</b>	<b>4</b>	<b>0</b>	<b>2</b>
Office System Management	4	2	2	0	0
System Engineer	2	1	1	0	1
Web Design Technology	1	0	1	0	1
<b>MedVance Institute</b>	<b>10</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>0</b>
Licensed Practical Nurse	5	2	3	0	0
Medical Assistant	1	1	0	0	0
Medical Billing & Coding Specialist	2	1	1	0	0
Medical Laboratory Technology	1	1	0	0	0
Surgical Technology	1	0	1	0	0
<b>Metropolitan Trucking and Technical Institute</b>	<b>5</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>1</b>
CDL 50 Hour Comprehensive Tractor Trailer Driver Certificate Program (Truck Driver, Heavy)	5	0	4	0	1
<b>New Horizons Computer Learning Center of South Florida</b>	<b>8</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>
Microsoft Certified IT Professional Server Administrator (MCITP SA)	8	0	3	0	0
<b>Palm Beach Film School</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>
Filmmaking	1	0	1	0	0
<b>Palm Beach Medical Career Institute</b>	<b>3</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>
Medical Billing and Coding	1	1	0	0	0
Surgical Assistant	2	2	0	0	0
<b>Palm Beach State College</b>	<b>133</b>	<b>83</b>	<b>49</b>	<b>0</b>	<b>25</b>
Accounting Technology AS	3	3	0	0	0
Basic Law Enforcement (Limited Access)	5	3	1	0	1
Bio-Technology	3	3	0	0	0
Child Care Certification	4	1	3	0	3
Computer Programming A.S.	4	3	1	0	0
Crime Scene Technician A.S	1	0	1	0	1
Dental Hygiene A.S.	1	0	1	0	0
Diesel Technology	1	1	0	0	0
Electrical Power A.S.	4	4	0	0	0
Fire Fighter Certificate (Limited Access)	1	0	1	0	0
Form Carpentry and Concrete	10	10	0	0	0
Graphics Design Technology A.S.	1	1	0	0	0
Horticulture Specialist	1	1	0	0	0
Hospitality & Tourism Management	1	0	1	0	1

Provider/Courses	Referrals	In Process	Complete	Dropped	Training Related Placement
Human Services A.S.	2	2	0	0	0
HVAC	1	1	0	0	0
Information Medical Coder/Biller CCC	4	4	0	0	0
Licensed Practical Nursing LPN (Limited Access)	10	4	6	0	3
Machining Technician	2	1	1	0	1
Medical Transcription Certificate	1	1	0	0	0
Medical Assistant ( limited access)	1	0	1	0	0
Paralegal A.S.	3	3	0	0	0
Radiography A.S. Radiological Technologist (Limited Access)	1	1	0	0	0
Registered Nursing A.S.	65	34	31	0	14
Respiratory Care AS	1	0	1	0	1
Surgical Technology (Limited Access)	2	2	0	0	0
<b>Palm Beach Vocational Institute</b>	<b>9</b>	<b>6</b>	<b>3</b>	<b>0</b>	<b>0</b>
EKG Technician	1	1	0	0	0
Nursing Assistant (Limited to WTP referrals only)	1	0	1	0	0
Patient Care Technician	3	3	0	0	0
Phlebotomy Technician	2	0	2	0	0
Practical Nursing	2	2	0	0	0
<b>PC Professor</b>	<b>88</b>	<b>23</b>	<b>65</b>	<b>0</b>	<b>63</b>
Administrative Assistant	1	0	1	0	1
CCNA (Cisco Certified Network Administrator)	1	0	1	0	1
CIW (Certified Internet Webmaster)	7	1	6	0	5
CIW/MCSD (Certified Web Developer)	8	0	8	0	6
Computer Maintenance Technology (A+/MCSE)	24	10	14	0	16
Computer Repair (A+, Network +)	8	4	4	0	6
Executive Secretary	6	1	5	0	4
MCDBA (Microsoft Certified Database Administrator)	3	1	2	0	2
MCSD (Microsoft Certified System Developer)	5	0	5	0	4
MCSE (Microsoft Certified System Engineer)	16	5	11	0	14
Package of 5 8 hour classes	2	1	1	0	1
Package of 9 8 hour classes	7	0	7	0	3
<b>Progressive Training Centers</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>
Hemodialysis Technician	1	1	0	0	0
<b>South University</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>
Physical Therapy Assisting A.S.	1	0	1	0	0
<b>Sullivan and Cogliano Training Centers</b>	<b>1</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>1</b>
Web Development Professional AAL	1	0	1	0	1
<b>T T Academy of Health Services</b>	<b>6</b>	<b>0</b>	<b>6</b>	<b>0</b>	<b>5</b>
Nursing Assistant (Limited to WTP referrals only)	6	0	6	0	5
<b>Victoria Medical College</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>
Practical Nursing	1	1	0	0	0
<b>Grand Total</b>	<b>364</b>	<b>151</b>	<b>198</b>	<b>4</b>	<b>135</b>



## LEVELS OF ACHIEVEMENT FOR TRAINING PROVIDERS

In order for a training program to be considered for Workforce Alliance renewal, the program must achieve completion and training-related placement performance at various levels of achievement in two categories.

The first level of achievement measures the total number of participants who complete training. The second level of achievement measures the total number of participants who complete the course and obtain a training related job placement. To be considered for contract renewal a course must meet or exceed the standards for both completion and training related job placement and remain on the Targeted Occupations List.

### A. 1<sup>ST</sup> LEVEL OF ACHIEVEMENT: TRAINING COMPLETION

Of 92 courses which have had referrals during calendar year 2011 (January 1<sup>ST</sup>, 2011 to December 30<sup>th</sup>, 2011), 61 met the first performance measure for contract renewal, (i.e., the total number of participants who completed training), see list below:

Trainer	Course
<b>Academy of South Florida</b>	IT Professional
<b>APNHO</b>	Practical Nursing
	Rehab Restorative Asst
<b>Capscare Academy For Healthcare Education</b>	C.N.A
<b>CDL School</b>	Professional Tractor Trailer Driver
<b>Comptec Computer Career Center</b>	A+ Computer Technician
	Network Administration
<b>Dental Assisting Career Centers</b>	Dental Assisting
<b>Digital Media Arts College</b>	Graphic Design Basics
<b>Family Care Training Center</b>	Nursing Aide
<b>Florida Atlantic University</b>	Cert. Adv HR Management
	Cert. Financial Planner
	Cert. Human Resource Mngt
	Cert. Medical Business Mngt
	Executive Cert in Project Mngt
	Intro to Project Mngt (Online)
	Leadership Bootcamp
	Paralegal
	Six Sigma Black Belt
	Six Sigma Black Belt (Online)
<b>Health Career Institute</b>	Paramedic
	Office System Management
<b>Livelt Academy</b>	System Engineer
	Web Design Technology
	LPN
<b>MedVance Institute</b>	Medical Billing & Coding Specialist
	Surgical Technology
	CDL 50 Hour Comprehensive Tractor Trailer
<b>Metropolitan Trucking and Technical Institute</b>	CDL 50 Hour Comprehensive Tractor Trailer
<b>New Horizons Computer Learning Center of South Florida</b>	MCITP SA

<b>Palm Beach Film School</b>	Filmmaking
<b>Palm Beach State College</b>	Basic Law Enforcement
	Child Care Certification
	Computer Programming A.S.
	Crime Scene Technician A.S
	Dental Hygiene A.S.
	Fire Fighter Certificate
	Hospitality & Tourism Management
	LPN
	Machining Technician
	Medical Assistant
	Registered Nursing A.S.
	Respiratory Care AS
	<b>Palm Beach Vocational Institute</b>
	Phlebotomy Technician
<b>PC Professor</b>	Administrative Assistant
	CCNA
	Cert Internet Webmaster
	Cert Web Developer
	Computer Maintenance
	Computer Repair
	Executive Secretary
	MCDBA
	MCSD
	MCSE
	Package of 5 8 hour classes
	Package of 9 8 hour classes
<b>South University</b>	Physical Therapy Assisting A.S.
<b>Sullivan and Cogliano Training Centers</b>	Web Development
<b>T T Academy of Health Services</b>	Nursing Assistant

The remaining 31 courses had no completers with which to evaluate for the first level of achievement during this period.

## **B. 2<sup>ND</sup> LEVEL OF ACHIEVEMENT: PARTICIPANT OBTAINS TRAINING RELATED PLACEMENT**

The requirement for Training Related Placement is made up of those students who graduated during calendar year 2011 and obtained training related placement. 50 of the 61 courses (above) that met the first performance measure or level of achievement also met the second performance measure for contract renewal (“total number of participants who completed a course and obtained a training related job placement”), see list below:

<b>Trainer</b>	<b>Course</b>
<b>Academy of South Florida</b>	IT Professional
<b>APNHO</b>	Practical Nursing
	Rehab Restorative Asst
<b>Capscare Academy For Healthcare Education</b>	C.N.A
<b>CDL School</b>	Professional Tractor Trailer Driver

<b>Comptec Computer Career Center</b>	A+ Computer Technician Network Administration
<b>Digital Media Arts College</b>	Graphic Design Basics
<b>Family Care Training Center</b>	Nursing Aide
<b>Florida Atlantic University</b>	Cert. Adv HR Management Cert. Human Resource Mngt Executive Cert in Project Mngt Intro to Project Mngt (Online) Leadership Bootcamp Paralegal Six Sigma Black Belt Six Sigma Black Belt (Online) Six Sigma Green Belt Six Sigma Green Belt (Online)
<b>Livelt Academy</b>	System Engineer Web Design Technology
<b>MedVance Institute</b>	Medical Billing & Coding Specialist Surgical Technology
<b>Palm Beach Film School</b>	Filmmaking
<b>Palm Beach State College</b>	Basic Law Enforcement Child Care Certification Computer Programming A.S. Crime Scene Technician A.S. Dental Hygiene A.S. Fire Fighter Certificate Hospitality & Tourism Management LPN Machining Technician Medical Assistant Respiratory Care AS
<b>Palm Beach Vocational Institute</b>	Nursing Assistant
<b>PC Professor</b>	Administrative Assistant CCNA Cert Internet Webmaster Cert Web Developer Computer Maintenance Computer Repair Executive Secretary MCDBA MCSD MCSE Package of 5 8 hour classes
<b>South University</b>	Physical Therapy Assisting A.S.
<b>Sullivan and Cogliano Training Centers</b>	Web Development
<b>T T Academy of Health Services</b>	Nursing Assistant

Ten (10) courses with 2011 graduates in the review period have yet to meet the second performance measure for contract renewal “total number of participants who complete a course and obtain a training related job placement” as follows:

Trainer	Course	Complete	Required Training Related Placement Rate	Actual Training Related Placement Rate
Florida Atlantic University	Cert. Financial Planner	2	1/50%	0/0%
	Cert. Medical Business Mngt	3	2/67%	0/0%
Health Career Institute	Paramedic	2	1/50%	0/0%
Livelt Academy	Office System Management	2	1/50%	0/0%
MedVance Institute	LPN	3	2/67%	0/0%
Metropolitan Trucking	CDL 50 Hour Comprehensive Tractor Trailer	4	2/50%	1/25%
New Horizons	MCITP SA	3	2/67%	0/0%
Palm Beach State College	Registered Nursing A.S.	31	24/77%	14/45%
Palm Beach Vocational Institute	Phlebotomy Technician	2	1/50%	0/0%
PC Professor	Package of 9 8 hour classes	7	4/57%	3/43%

The remaining course does not have enough information to be tested for performance.